



2016 CONFERENCE & ANNUAL MEETING

National Hotel, 1677 Collins Ave, Miami Beach, FL 33139
September 26-28, 2016

CONFERENCE AGENDA

Sunday, September 25, 2016

5:00 – 6:00 PM **Early Packet Pickup** – outside Oval Room

Monday, September 26, 2016

All Day **Florida International University's Eco Car and Formula SAE Race Car**
View these student-designed, student-built, cutting edge automobiles, and speak with the students responsible for their creation.

7:00 – 8:15 AM **National Continental Breakfast** (included in registration fee) – North Terrace
Packet Pickup – outside Oval Room

Oval Room

8:15 – 8:30 AM **Welcome**
IALLA – Rick Soletski, Executive Director
Florida Welcome: Hunter Davis, Assistant Statewide Prosecutor,
Office of Attorney General Pam Bondi

8:30 – 9:00 AM **Icebreaker**
Moderators: Arianie Aragon (GA) and Gaye Hayles-Newton (GA)

9:00 – 10:15 AM **What Today's Students Are Learning for Tomorrow's Cars**
Keynote Speaker: Dr. Andres Tremante, Florida International University

10:15 – 10:30 AM **Break**

10:30 – 12:00 PM **Spotlight on Florida**

- ✚ Cheryl W. Bruce, Program Manager, Bureau of Issuance Oversight, Division of Motorist Services, Florida Department of Highway Safety and Motor Vehicles
- ✚ Diane J. Buck, South District Program Manager and Certified Public Manager, Florida Department of Highway Safety and Motor Vehicles
- ✚ Elizabeth M. Rupp, Master Trooper, Florida Department of Highway Safety and Motor Vehicles
- ✚ Richard Strong, Chief, Investigations, Florida Department of Agriculture and Consumer Services

12:00 – 1:15 PM **Lunch** – Deco-Deli Buffet (included in registration fee) – North Terrace

1:15 – 2:30 PM **Best Practices/Manufacturers and Lemon Law Complaints**

- ✚ Soheyl Tahsildoost, Esquire, Theta Law Firm, LLP

2:30 – 3:30 PM **Nonconformities and Reasonable Number of Attempts in the 21st Century**

Moderator: Stacey Mitchener (GA)

Panel members:

- ✚ Mary Bedikian, Attorney, National Center for Dispute Settlement, LLC
- ✚ Bobby Qureshi, Customer Care and Aftersales, Regional Business Resource Manager, General Motors
- ✚ Marianne Caulfield, Corporate Counsel, BMW of North America, LLC
- ✚ Ken Neal, Consumer Relations Manager, Tiffin Motorhomes

3:30 – 4:30 PM **Updates and Administrator Pit Stops**

4:30 PM **Adjourn**

5:00 – 6:30 PM **Reception** – Martini Room, National Hotel

[Tuesday, September 27, 2016](#)

7:00 – 8:30 AM **Breakfast Buffet** (included in registration fee) – North Terrace

[Oval Room](#)

8:30 – 9:30 AM **Autonomous Florida: The Road Ahead**

- ✚ Ed Hutchinson, Manager, Transportation Statistics Office, Florida Department of Transportation

9:30 – 10:30 AM **Legal Considerations: A Point/Counterpoint Discussion**

Moderator: Dana M. Wiehle (FL)

Panel Members:

- ✚ Patrick Cousins, Esquire, Cousins Law APA
- ✚ Charles P. Mitchell, Esquire, Rumberger, Kirk & Caldwell, P.A.
- ✚ Alex Weisberg, Esquire, Weisberg Consumer Law Group, PA

✚ Anthony M. Conti, Esquire, Conti Fenn & Lawrence

10:30 – Noon

Deliberatively Speaking: The Art of Arbitration

Moderator: Dana M. Wiehle (FL)

✚ Victor Mantel, Arbitrator, Florida New Motor Vehicle Arbitration Board (FNMVAB)

✚ Luis M. Perez, Arbitrator, FNMVAB

✚ Sidney J. Wartel, Arbitrator, FNMVAB

✚ Stephen Tuber, Arbitrator, Council of Better Business Bureaus

Closing Remarks

Adjourn

Wednesday, September 28, 2016
Board Room (2nd Level)

9:00 - Noon

IALLA Annual Member Meeting

(For Members & Associate Members Only)